Devcity Mail | Quick guide

Your limits and backups, at a glance.

What each plan includes, how much you can send, and what happens overnight.

Knowing the numbers once saves a support call later. This guide shows the figures on your dashboard, explains why the sending limits exist, and explains how backups and restores work.

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FREE PLAN
Comes with Devcity hosting

STANDARD AND PLUS
Bigger mailboxes and backups

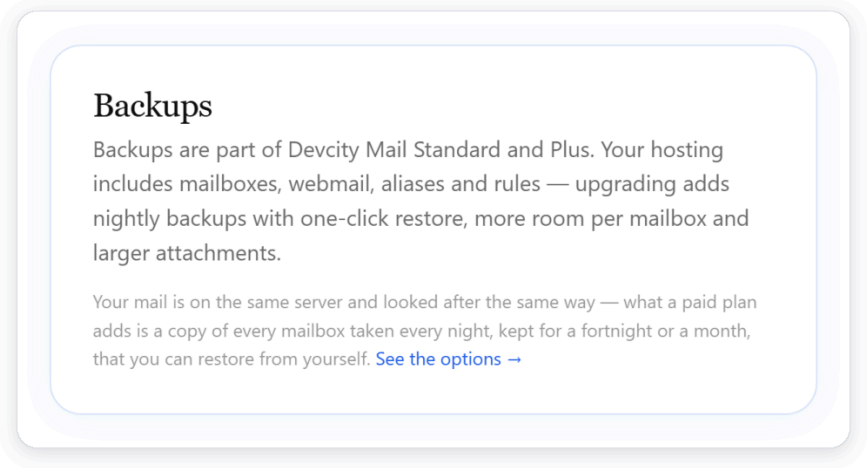
LIMITS
Same for everyone

1 What each plan includes

	Free with hosting	Standard	Plus
Mailbox size	500 MB	10 GB	25 GB
Mailboxes	5	As many as you buy	As many as you buy
Largest message	30 MB	50 MB	50 MB
Nightly backups	None	Kept 14 nights	Kept 30 nights
Aliases and away message	Yes	Yes	Yes
Allow and block lists	No	Yes	Yes

2 On the free plan

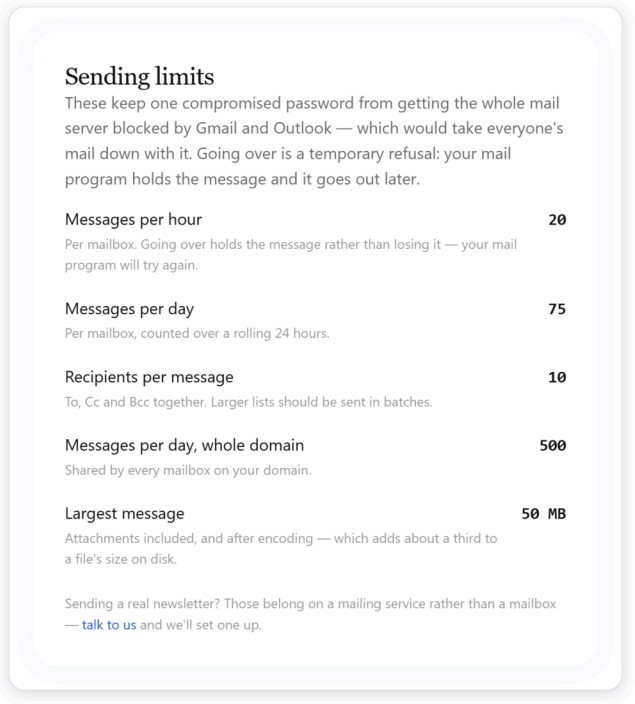
Your free mailboxes are part of your hosting package. They are looked after the same way, but **nothing is backed up**. If you delete a message it is gone for good. Your dashboard says so where the Backups panel would be.



The Backups panel on a free mailbox

3 Sending limits, the same on every plan

These keep one stolen password from getting the whole mail server blocked by Gmail and Outlook, which would take everyone's mail down. Your dashboard lists them under **Sending limits**.



The Sending limits card on your domain page

Counted per mailbox

20 messages an hour and 75 a day, counted separately for each mailbox.

Counted per message

Up to 10 recipients, with To, Cc and Bcc counted together.

Devcity Mail is for business correspondence. A real newsletter belongs on a mailing service, and we can help you set one up.

4 When you reach a limit

The hourly or daily limit

Sending pauses and your mail app holds the message, then tries again by itself later. Nothing is lost.

More than 10 recipients

The message is refused with a short note. Send it again in smaller groups.

Your whole domain

Together, your domain can send up to 500 messages a day.

5 Backups and restores (Standard and Plus)

Every mailbox is copied each night, and we check each copy can really be opened. To restore, open the mailbox, choose a night, and press **Restore**. Mail comes back into a **new folder** named after that night. Nothing already in your mailbox changes, so a restore can never make things worse. A mailbox created today has nothing to copy until tonight.

> **Need more room, or backups?** Chat with us. Moving a free mailbox to a paid plan keeps the same mailboxes and the same settings, with no change to your DNS.