Devcity Mail | Quick guide

Read your mail anywhere.

In a browser, in our app, or in the mail app you already use.

Your mailbox works the same way everywhere, because it is standard email. Pick whichever suits you, and use all three if you like.

IN THIS GUIDE

1. **Webmail in a browser**
   Nothing to install, any device
2. **The Devcity Mail app**
   Free for iPhone and Android
3. **Outlook, Apple Mail or Gmail**
   Add the account with four settings
4. **If it will not connect**
   The checks that fix almost every case

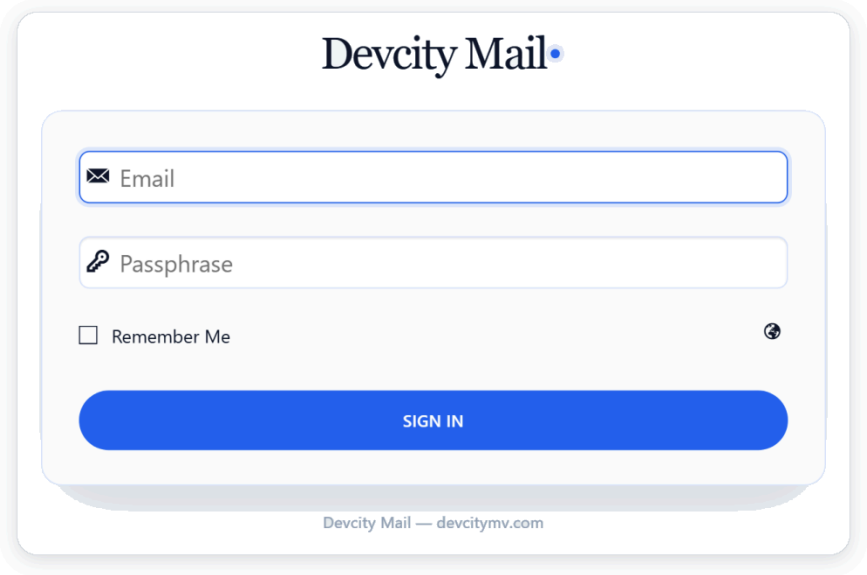
WEBMAIL
mail.devcitymv.com

USERNAME
Your whole email address

PASSWORD
The one set for that mailbox

1 Webmail in a browser

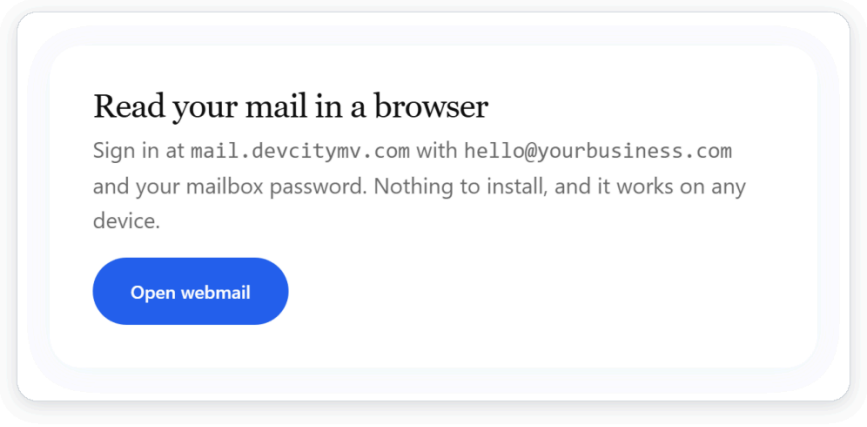
Open **mail.devcitymv.com** on any phone or computer. Sign in with your **whole email address** and your mailbox password. Nothing to install.



The sign in page. Where it says Passphrase, type your mailbox password.

2 From your dashboard

You can also reach it from your dashboard: open your domain or a mailbox and press **Open webmail**.



The Open webmail button on a mailbox page

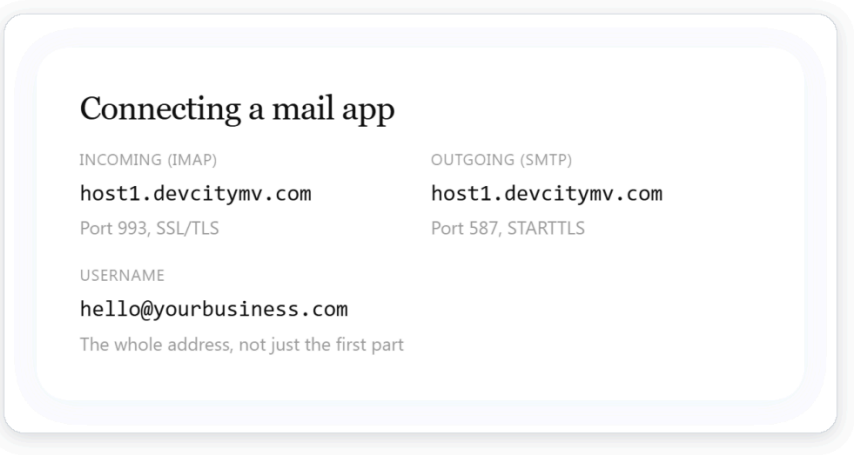
On a shared computer? Use webmail, and press Sign out when you finish so the next person cannot open your mail.

3 The Devcity Mail app

Our own app is free on the **App Store** and **Google Play**. Search for **Devcity Mail**, open it, and sign in with your email address and mailbox password. Your mail is fetched straight from our servers over an encrypted connection.

4 Outlook, Apple Mail, Gmail and others

Add a new account in your mail app and choose **Other** or **IMAP** when it asks which kind. Then enter these settings. Your dashboard shows the same ones on each mailbox page.



Connecting a mail app, from your mailbox page in the dashboard

5 Which one should I use?

On your phone
The Devcity Mail app is made for it. Or add the account to the mail app already on your phone.

On a work computer
Add the account to Outlook or Apple Mail with the settings on the next page, so it sits beside your other work.

Anywhere else
Use webmail. Nothing to install and nothing left behind.

6 The settings

Everything a mail app asks for, in one place.

Incoming (IMAP)	**mail.devcitymv.com** port 993, SSL/TLS
Outgoing (SMTP)	**mail.devcitymv.com** port 587, STARTTLS
Username	**your whole address** for example hello@yourbusiness.com
Password	**the mailbox password**

7 If it will not connect

The username is the whole address

Use hello@yourbusiness.com, not just hello. This is the most common mistake.

Check the ports

Use 993 for incoming and 587 for outgoing, exactly as in the table.

Gmail on Android

Choose Other when adding the account, not Google.

Forgotten the password?

Set a new one in your dashboard, on the mailbox page, under Password. Everyone signed in on a phone or laptop will be asked for the new one.